



Learn from the past and build for the future

How L&D teams can transform market challenges into business opportunities



About Valamis

Valamis is a people-first company developing a visionary product for the future.

Fusing our expertise in design, technology, data, and learning, we work as your strategic partner to build a solution that creates value for your people and business.

ISAE3000 TYPE II certified and ISO27001 compliant

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ABOUT FIONA & JUSSI



Fiona Leteney

Fiona Leteney, Senior Analyst for Learning Systems at Fosway Group, and brings over two decades of hands-on experience in the learning technology market.

Since joining Fosway in 2016, she has been instrumental in researching and providing insights to corporate clients, aiding in accelerated decision-making across next-generation learning.



Jussi Hurskainen

Jussi is a Co-Founder and CEO of the Valamis. He has developed Valamis from an innovative start-up to an international global company with a presence in six countries across three continents.

With digital learning, he assists companies in staying competitive by delivering an engaging learning experience for their employees, partners, and customers.

Business changes have accelerated significantly in the past few years.

Global events severely impacted business recovery and slashed budgets.

Technology is advancing rapidly, and we must try to keep up.

So how do you keep your L&D program moving forward to make a positive impact on employees & your business?

Which challenge resonates with your current situation?

- 1. Facing budget cuts or project delays due to the economic climate
- 2. Struggling to secure C-level support for learning programs
- 3. Measuring the impact of learning initiatives
- 4. Difficulties in ensuring learners apply knowledge after training
- 5. Integrating a fully connected learning ecosystem









Challenge #1

Budget cuts

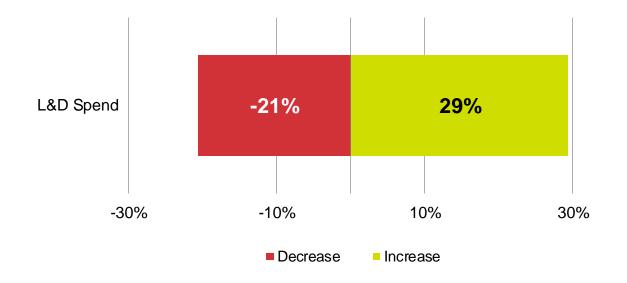
We've seen the budget cuts and investments delays. Yet, corporate investment in digital learning continues to grow despite challenges for overall L&D budgets. Training needs to be digital to cut travel costs and in-person learning – but this can decrease engagement and impact training completion.





How will your organization's overall spending on L&D change this year?

L&D budgets are feeling the biggest pinch since we started the survey in 2016

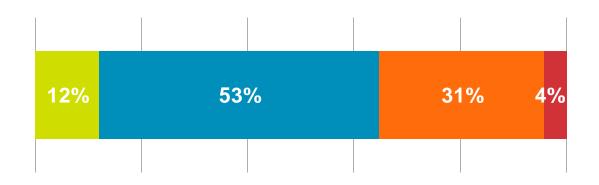






Overall, is the economic climate causing you to delay your investment in NEW digital learning projects or solutions in 2023?

Uncertainty has also impacted the timing of L&D spending on learning projects

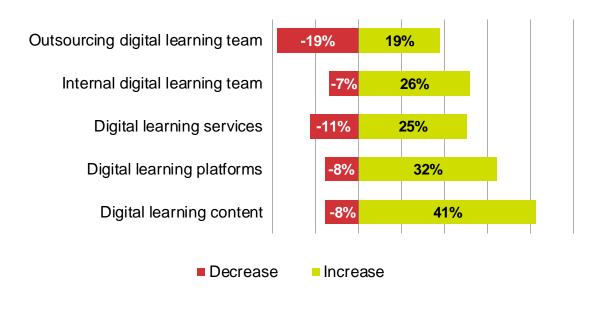


■ Accelerating investment ■ No change ■ Delaying investment ■ Stopped investment





How do you expect your investment in digital learning to change over the year ahead?



Corporate investment in digital learning continues to grow despite challenges for overall L&D budgets





L&D leaders are increasingly looking to upskill projects teams and Subject Matter Experts to enable them to be more self-sufficient and redeploy existing L&D team members when resourcing L&D projects

57%

Use Subject Matter Experts for more learning content



How to keep your L&D strategy growing when facing budget cuts

- Always be ready to show the value being added to your organization by measuring learning impact
- Do more by empowering company employees & SMEs as content creators
- Less consultants >> more pre-made material
- Cut down non-essential add-ons and use features you already have









Challenge #2

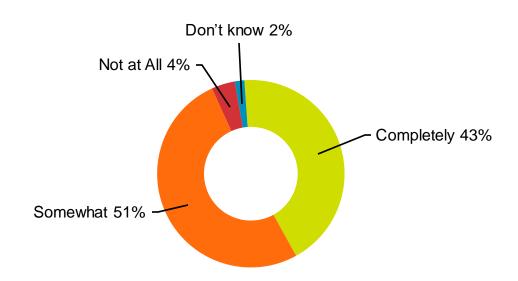
C-level support

We see that L&D professionals say that their organization's C-Suite believe training and development programs are central to the future success of the business. C-suite support is the essential key for accelerating investment and the organizations where c-suite supports L&D have 2x budgets.





Does your C-Suite see learning and people development as central to the success of your organization?



<45%

of L&D professionals say that their C-Suite see learning and development as central to the future success of their organisation.





C-Suite support is critical in protecting L&D budgets.



as likely to have seen their overall L&D budget grow in 2023.



C-Suite support is critical in protecting L&D budgets.



more likely to accelerate their investment in new digital learning projects.



How to get C-level support

- 1. Ensure the learning is solving real business problems. Do you know what keeps the C-Suite awake at night?
- Find out what the business needs to build a learning strategy from scratch
- 3. Use numbers to show the impact of training / learning
- 4. Combine L&D data with other business data
- 5. Make business change visible









Challenge #3

Measuring learning impact

Gain C-level support and showing the value of L&D requires measuring the cost of training versus impact. Do you know the price of time spent on learning? Yet, only a small number of L&D teams are accurately measuring the value of learning.



Measuring the value of learning

Only 26%

often measure learning outcomes, impact and success

Only 11%

Continuously measure individual learning needs & learning progress more than frequently

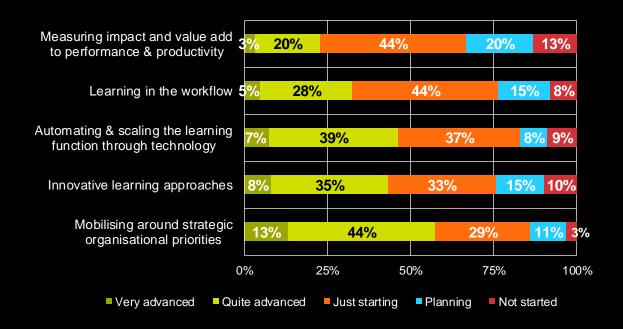




Measuring impact and valueadd to business performance and productivity remains a major and systemic issue for L&D teams.

Less than 1 in 4 have a very advanced approach.

How advanced is your L&D function in executing the following:







How to measure the value of learning

- It is not easy, or everyone would be doing it. Don't focus on vanity metrics, such as increasing the number of learners or courses completed.
- Can 'digital' make us more efficient? Use adaptive learning / reduce time to value /easy access to info or content in the flow of work / opportunities to practice and gain mastery.
- Track cost of training / learning versus impact >> calculate the price of spent time on compliance.
- Set learning KPIs according to business goals. This will show the impact of learning in business KPIs (for example, reclamations, support calls, late fees, utilization, etc.)









Challenge #4

Application of learning

In order to make a significant business impact, skills & training need to be applied on the job long after the learning ends. Yet, research shows the long-term effects of learning may be lacking.



Learning Application

Only 28%

often sustain individual learning in the workplace in the months after a training intervention





How to help learners apply what they learn to their roles

- 1. Assess what is learned in real life environments
 - Example: can salesperson improve closing deals after product training?
- 2. Review the business impact
 - Example: does application of employees' new skills show in business results?





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Challenge #5

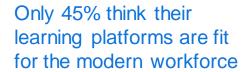
Learning technology

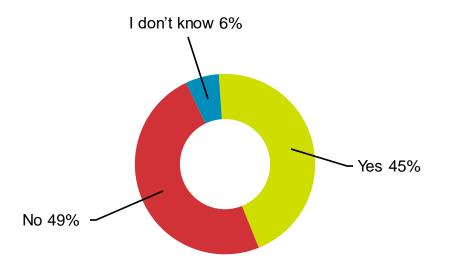
Learning technology may not fit current and future needs, the ecosystem is not fully connected, and the lack of standardization hinders organizations' success with their L&D programs.





Do you think your current learning platforms are fit for the modern workforce?





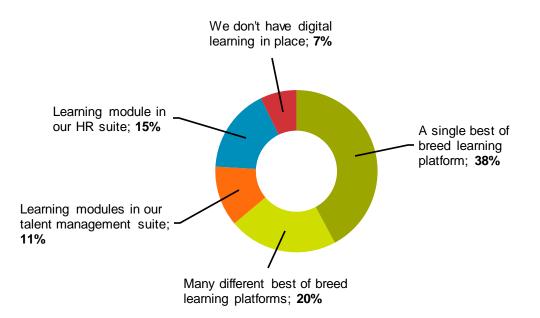
Learning Technology has still to deliver a consumer-grade learner experience for the majority of buyers





How does learning in your organization fit with the rest of your HR technology infrastructure?

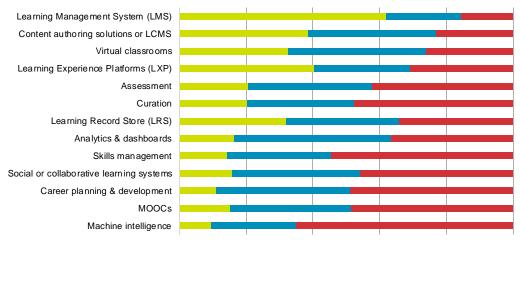
'Best of breed' learning platforms dominate the learning technology landscape





How standardized are the digital learning platforms across your organization?

Except for LMSs, learning platforms remain fragmented across organizations with limited standardization



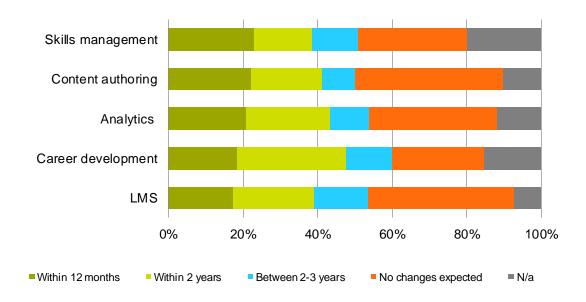
■ Verystandardised ■ Partially standardised ■ Not standardised





When do you intend to change your learning platforms in the future?

Between 40-45% expect to change these solutions within 2 years







How to fully utilize the power of learning technology

- 1. Check before you decide to change that you have everything 'switched on' from your current vendor check their future roadmap. "The grass is not always green on the other side of the fence" (English saying)
- Learning Experience issue? Don't assume an 'LXP' will solve the problem
- 3. How connected are the tools you use?
- 4. Do you have to do lot of manual work to collect or follow up with results?





'How do you expect your demand for digital learning platforms to change in the future?'

Respondents who expect to 'USE MORE'

To be better prepared for the future, L&D is shifting towards a focus on skills, analytics, social learning, and career development lead corporates future platform intentions

83%

Analytics

75%



Skills management

74%

Social & collaborative learning



68%

Career development



61%

Content Authoring





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Q&A

- How do you keep up with and identify skills gaps while implementing solutions in this rapidly changing context?
- How can you get or help managers from various business fields to complete skills matrixes for their team?
- How can we encourage senior stakeholders to invest and see the importance of L&D?

^{*}Valamis team will address any unanswered questions sent in chat via email

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Join us for our next webinar!

How to build a strategy to increase mandatory training completion rate

Valamis & MadeiraMadeira

Date: April 25th

Time: 9am ET / 10am BRT / 2pm GMT

